

Your Primary Care Provider Participates With an Accountable Care Organization (ACO)

*Copy of notice you should have received in the mail

What does this mean for you?



BENEFITS

- » An ACO is **not** an insurance company.
- » Your benefits have **not** changed. You may still visit any provider, hospital, facility, or other provider that accepts Medicare.



SERVICES

- » You may create a secure account at [medicare.gov](https://www.medicare.gov) to help manage your health care team and/or change your Primary Care Physician at any time.
- » Your primary care provider participates with **Arizona Care Network** ACO. ACN is part of your healthcare team and can provide help scheduling appointments, care coordination services, locating a provider near you, and more at **no additional cost**.



HEALTH INFORMATION

- » Medicare shares information about your care with your health care team, including visits, medical conditions, and current or past prescriptions.
- » Medicare protects the privacy of your health information. Call **1-800-MEDICARE (1-800-633-4227)** if you do not want your health information shared with your provider(s).

**Medicare Shared Savings Program
Accountable Care Organizations**
Working together to give you the best care.

is part of an Accountable Care Organization (ACO). We've teamed up with other doctors, hospitals, and health care providers to make sure you get the best care.

We provide coordinated care for you to get well & stay well

- ▶ You get patient-centered care focused on YOUR needs.
- ▶ Your health care providers can see the same test results, treatments, and prescriptions.
- ▶ More coordination helps prevent medical errors and drug interactions.
- ▶ You may save time, money, and frustration by avoiding repeated tests and appointments.
- ▶ Better communication can help protect against Medicare fraud and waste.

Get the most from your care with our communication & support

- ▶ **Ask about signing up for our secure online portal.** You'll get 24-hour access to your personal health information, including lab results and communication from your health care provider.
- ▶ When you choose a health care provider that participates in an ACO, they'll help you get the right care at the right time. You can visit [Medicare.gov](https://www.medicare.gov) and log into (or create) your secure Medicare account to choose a primary care doctor.
- ▶ Medicare protects the privacy of your health information. If you don't want Medicare to share information with your health care providers for care coordination, call 1-800-MEDICARE (1-800-633-4227). Medicare may still share general information to measure provider quality. For more information on how Medicare may use and give out your information, visit [Medicare.gov](https://www.medicare.gov) and search for "privacy."

Want more information?

Ask our front desk or call us at **(602) 406-7226**. You can also visit [Medicare.gov](https://www.medicare.gov) or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

To report a Medicare-related concern or complaint, call 1-800-MEDICARE (1-800-633-4227). Learn more about Accountable Care Organizations here:



Questions?

For more information about Medicare:
Call 1-800-MEDICARE (1-800-633-4227) or visit [medicare.gov](https://www.medicare.gov)

For care coordination services:
Call 602-406-7226 or email members@azcarenetwork.org