

Arizona COVID-19 cases

The Arizona Department of Health Services has reported 22,753 positive COVID-19 cases and 11,229 cases in Maricopa County as of June 4, 2020. Out of the 350,902 COVID-19 tests completed to date in Arizona, 5.8% have tested positive for the virus. In Maricopa County, 1,648 patients (15%) have been admitted to a hospital and 391 (4%) admitted to an ICU since the county began collecting data on Jan. 22.

Food trucks here next week

Abrazo employees, physicians and first responders will be treated to free meals from local food trucks next week courtesy of Ball Corporation, which operates a beverage packaging manufacturing facility in Goodyear.

The meals are being donated in recognition of Abrazo's health care heroes serving greater Phoenix during the ongoing novel coronavirus pandemic. Meals will be served during day and evening shifts; watch for flyers with details about dates and times for your campus.

Social distancing reminder

Please remember to maintain social distancing, good hand hygiene and appropriate PPE use. As the state reopens from the stay at home order and more people are out in the community, news reports are showing complacency but the virus is still circulating.

Much work has been done for staff and patient safety, and changes made to our daily routines. We recognize this has been a difficult time and we couldn't be prouder of everyone's efforts. Thank you for your hard work, great ideas, generosity and support during this pandemic. We've made great progress but we can't let our collective guard down, it's in all of our best interest.

HR teams are back

Hospital HR teams are returning to regular office hours. You can continue to receive services remotely if you wish by using Employee Self-Service on the eTenet portal, or scanning/emailing documents to us. Please let your hospital HR reps know if you have any questions about accessing services onsite.

EAP Contact Information

It is hard to know where to turn after a disruptive event such as a natural disaster or violent act. The Beacon Employee Assistance Program (EAP) can help guide employees along the road to recovery. For more information call 1-866-335-2340 or visit www.tenet.mybeaconwellbeing.com.

Telehealth visits through MD Live

The MD Live \$0 copay for Abrazo employees on the Tenet health plan (Blue Cross/Blue Shield of Texas) remains in place until Sept. 30, 2020. The \$0 copay for telemedicine applies only to those covered members who use MD Live for a telemedicine visit.

Although other providers are offering virtual appointments, regular provider appointments held virtually are billed as an office visit for employees/plan members. While these may fall under the umbrella term "telehealth," they are not services performed through our telemedicine carrier MD Live.

If you have questions about coverage, please refer to the phone numbers located on the back of your medical plan ID card.

Incident Command email

Do you have a suggestion or feedback related to the hospital's pandemic response? Please email questions or suggestions to IncidentCommand@abrazohealth.com. Your message will be routed to the appropriate person to evaluate and respond.