

Arizona COVID-19 cases

The Arizona Department of Health Services has reported 31,264 positive COVID-19 cases and 16,018 cases in Maricopa County as of June 11, 2020. Out of the 429,327 COVID-19 tests completed to date in Arizona, 6.5% have tested positive for the virus. In Maricopa County, 1,847 patients (12%) have been admitted to a hospital and 430 (3%) admitted to an ICU since the county began collecting data on Jan. 22.

Arizona hospital leaders address COVID preparedness

Over the past week, there has been much attention from media on the number of COVID-19 cases in Arizona. On June 11, Abrazo Health and our sister hospitals from Carondelet Health Network in Tucson joined other hospital systems from across the state to issue statement on hospital response and preparedness, and precautions the public can take to help slow the spread of the virus. The statement is as follows:

Statement from Arizona Hospital Leaders Regarding COVID-19 Response and Preparedness

Phoenix, AZ - Arizona hospital leaders issued the following statement regarding the COVID-19 response and preparedness in the state:

“Recently there have been local and national media reports regarding the increase in confirmed positive COVID-19 cases in Arizona and how our state is managing the COVID-19 crisis. As representatives of the largest health systems representing 80% of care provided in this state, we would like to assure the public that we have available bed capacity and surge plans are in place to continue to serve the people of Arizona. We are well prepared to manage an increase in patient volume.

“In addition, the utilization of the surge line remains an effective tool in ensuring that patients are evenly distributed among hospitals in order to avoid capacity issues at any one facility. Our surge plans will also create additional capacity for patients if needed. Arizona’s network of medical care is strong, stable and prepared.

“We are continuing to work with Governor Ducey and state, local experts and other health care organizations to make sure our health systems continue to effectively care and meet the needs of our communities.

“This is an important opportunity for all Arizonans to remember to take the proper precautions to stay healthy and remain vigilant as we respond to this pandemic. By following the CDC guidelines we can reduce the spread of COVID-19 within our community:

- If you are ill, stay home except to receive medical care
- Wear a mask when you’re in public near others
- Stay six feet away from others
- Wash your hands frequently
- Wipe down surfaces that may be infected
- Avoid gatherings of 10 or more people

“We have taken every precaution to ensure the well-being of our patients and staff in our medical facilities. If you require medical attention, please do not delay seeking care for any medical conditions.”

Thanks for the food trucks



We hope you were able to enjoy a meal from the food trucks donated by Ball Corporation. Hundreds of meals were served, and we will be providing big 'Thank You' cards from each hospital in appreciation of Ball's recognition of Abrazo's health care heroes.

HR teams are back

Hospital HR teams are returning to regular office hours. You can continue to receive services remotely if you wish by using Employee Self-Service on the eTenet portal, or scanning/emailing documents to us. Please let your hospital HR reps know if you have any questions about accessing services onsite.

Employee Health hotline

A reminder to please notify your hospital's Employee Health office if you go home sick. Employee Health staff will stay in touch daily before you return to work.

The Abrazo Employee Health hotline for COVID-19 questions is available Monday through Friday from 7 a.m. – 7 p.m., and Saturday-Sunday from 7 a.m. – 5 p.m. The hotline is for Abrazo employees only and may be reached at 602-246-5597.

If you need to visit Employee Health, please call ahead so staff can plan for your arrival.

Telehealth visits through MD Live

The MD Live \$0 copay for Abrazo employees on the Tenet health plan (Blue Cross/Blue Shield of Texas) remains in place until Sept. 30, 2020. The \$0 copay for telemedicine applies only to those covered members who use MD Live for a telemedicine visit.

Although other providers are offering virtual appointments, regular provider appointments held virtually are billed as an office visit for employees/plan members. While these may fall under the umbrella term "telehealth," they are not services performed through our telemedicine carrier MD Live.

If you have questions about coverage, please refer to the phone numbers located on the back of your medical plan ID card.

Incident Command email

Do you have a suggestion or feedback related to the hospital's pandemic response? Please email questions or suggestions to IncidentCommand@abrazohealth.com. Your message will be routed to the appropriate person to evaluate and respond.