



March 12, 2026

Thanks to your valuable feedback, Arizona Care Network (ACN) is thrilled to share a new standardized solution to better identify attributed members.

During its December meeting, ACN's physician-led Board of Managers approved the Network Committee's recommendation to establish **InNote** as our **required** member lookup program.

## What This Means for Your Practice

- **Your practice must implement *InNote* by March 31, 2026.**
  - To fulfill this requirement, your practice may either:
    - Contact your clinical performance consultant (CPC) or email [PracticeTransformation@azcarenetwork.org](mailto:PracticeTransformation@azcarenetwork.org) to begin the setup process; **OR**
    - You and/or your designated administrator(s) may complete the Typeform for your organization using the QR Code (below), and request access to **Innovaccer Global InNote** (Question 4).



- **At least one (1) user per organization (TIN) is required to adopt *InNote* on his/her computer.**
- Beginning in May 2026, the Network Committee will review organizations not in compliance for possible removal from the network, subject to Board of Managers' approval.
- New ACN-participating organizations will need to implement **InNote** within 90 days of being welcomed into the Network.

*(continued on reverse side)*

[www.azcarenetwork.org](http://www.azcarenetwork.org)



## Why InNote?

More than 90 percent of Arizona Care Network's participating primary care provider organizations have adopted **InNote** within their current EMR system.

Thanks to performance improvements across ACN's participant PCPs through **InNote**, expanding this technology to specialist practices further supports in-network referrals and utilization by easily identifying an ACN member within your current EMR system.

### **InNote:**

- works seamlessly within your existing EMR,
- provides timely ACN member identification at the point of care,
- **only** appears on your screen when an ACN member is identified, and
- includes an easy-to-use member lookup function when you want to search for a member directly.

With **InNote** installed on your computer, you can identify an Arizona Care Network member by pulling up his/her record in your **existing** EMR.

The new requirement ensures a consistent, reliable patient identification pathway across ACN's participating specialist and primary care providers.

## Next Steps

- Please contact your CPC or email [practicetransformation@azcarenetwork.org](mailto:practicetransformation@azcarenetwork.org) as soon as possible to confirm your organization's designated **InNote** user(s), OR
- Complete the Typeform by scanning the QR code (below), and request access to **Innovaccer Global InNote** (Question 4).



Thank you for your continued partnership as we strengthen care coordination across the network toward improved patient outcomes and reduced administrative burden.

Thank you for participating with ACN!

[www.azcarenetwork.org](http://www.azcarenetwork.org)