

## HbA1c Monitoring, Refill Management & Follow-up Guidelines

Last HbA1c Results	HbA1c Frequency	Refill Schedule <i>If no medication renewal service (efill) exists</i>	Follow-Up Visit Frequency	Follow-Up Actions
New Medication <i>(Regardless of A1c level)</i>		90 days max.	Within 30 days	Patient outreach every 2 weeks <ul style="list-style-type: none"> <li>✓ Review home glucose checks</li> <li>✓ Reinforce diabetes education and lifestyle changes</li> </ul>
Last HbA1c > 6 months ago		30 Days <i>Notify provider if unable to meet 30 day follow-up visit</i>		
HbA1c < 7.0 or @ goal	Every 6 Months	6 Months	6 Months	Reinforce diabetes education and lifestyle changes
HbA1c 7.0–8.9	Every 3 Months	3 Months	3 Months	
HbA1c 9.0–9.9	Confirm testing frequency with provider	1–3 Months based on compliance, comorbidities, home glucose monitoring	6 Weeks	Patient outreach every 2 weeks <ul style="list-style-type: none"> <li>✓ Review home glucose checks</li> <li>✓ Reinforce diabetes education and lifestyle changes</li> </ul>
HbA1c > 10.0				Refer to Endocrinology or other diabetes specialist

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