Arizona COVID-19 cases

The Arizona Department of Health Services has reported 250,633 positive COVID-19 cases and 161,588 cases in Maricopa County as of Nov. 4, 2020. Out of the 2,134,217 COVID-19 tests completed to date in Arizona, 9.6% have tested positive for the virus. Percent positive is the number of people with a positive test result, out of all the people COVID-19 tested completed in Arizona.

In Maricopa County, 13,560 patients (8%) have been admitted to a hospital and 1,461 (1%) admitted to an ICU since the county began collecting data on Jan. 22. As of Oct. 31, the county's 7-day rolling average of cases was 724 per day. This is up from 304 per day a month earlier. Hospitalizations related to COVID-19 have increased slightly over that time as well.



COVID volumes rising

As many of you are aware, the statewide COVID numbers have been rising and we are seeing an increase in COVID volumes across the Abrazo market. It is important to take care of yourselves, your patients and our community by following our PPE policies.

Our Incident Command meetings continue on a regular basis to monitor volumes, PPE and supplies, as well as addressing any areas identified that require attention to keep your safety in mind. Please don't hesitate to communicate with your leaders if you have questions or see something that needs to be addressed.

Thank you for everything you do during what has been a most challenging year.

PTO transition window Nov. 6 – 12

In follow up to our recent communication regarding the PTO transition update, the November 'old' PTO sale window will be open from Nov. 6 - 12, 2020, and you may elect to sell up to of 40 hours of 'old' PTO (PTO and Pre-PTO) at **75%** of the value during this time. Payment for any sold PTO will be made on Friday, Nov. 20, 2020. If you are interested in selling your 'old' PTO (up to 40 hours at **75%** value),

please complete the form and submit to the email address/fax number for processing. If you have questions or need a copy of the form, please see your campus Human Resources office.

Cybersecurity reminder

The healthcare industry has seen a considerable increase in malware and Ransomware attacks over the last several months. Tenet's cybersecurity team continuously monitors this activity and takes steps using tools and processes to protect Tenet and our facilities against cybercrime and cyber-attacks. We also need your help to make our program successful by being consistently security-conscious in your everyday work activities.

Here are some other important things for you to know:

- One successful phishing email has the potential to impact multiple systems with malware Ransomware.
- Even when a company has tools like anti-malware, email security, and security awareness programs, these attacks are sophisticated. Tools are not enough to protect against all attacker methods.
 Fighting against cybersecurity attacks takes every one of us being consistently diligent to keep threats out.

Please be sure to remember the following critical protection efforts:

- Never open attachments in potential phishing emails. Report Spam or Phishing emails using tips on the Cybersecurity site to help protect against phishing attacks.
- Never share your login credentials via email, phone, or in person. Tenet nor our vendors (e.g. Cerner, NTT Data) will ever send emails requesting user credentials.
- Be cautious of calls or emails from people dropping names or asking for information from you unless
 it is someone you know or a call that you expect. Social Engineering tactics involve using urgency,
 emotions, or developing a sense of trust to get what they want, much like a traditional con artist.
- Do not click on links unless you know the sender and expect the link. Fake links often lead to
 malicious webpages to infect your computer with malware or to mislead you into sharing your
 personal information.
- If you see something you believe to be suspicious or could be a cybersecurity incident, report it to the Tenet Incident Response Team at Tenet Incident Response@tenethealth.com.

The Tenet Cybersecurity team is here to help. Contact <u>CorpSecurity.Awareness@tenethealth.com</u> or reply directly to this email with any questions about our cybersecurity program.

Abrazo in the news

Abrazo has been in the news recently and we're always looking for good story ideas! Click on the links below for recent media coverage:

Don't let election stress lead to heart attack or stroke

Nurse at Abrazo Scottsdale honored for 25 years of service

Experts say flu shot critical this year

Abrazo Central is Arizona's newest Comprehensive Stroke Center

American obesity rates reach epidemic proportions

Do you have news to share? Talk with your manager or supervisor, who can contact Communications Manager Keith Jones for follow up. The information may be used for a press release, media story or internal communication.

Wellbeing resources on Abrazo intranet



The Intranet home page now includes a link to a downloadable "Abrazo Wellbeing Resources" brochure. The booklet offers numerous resources for stress and anxiety management, dealing with grief and loss, suicide prevention and more. Log into the Intranet then click on the icon on the home page to access the brochure.

Incident Command email

Do you have a suggestion or feedback related to the hospital's pandemic response? Please email questions or suggestions to lncidentCommand@abrazohealth.com. Your message will be routed to the appropriate person to evaluate and respond.