

Arizona Care Network 2019 Quality Performance Results

Table 2. Patient/Caregiver Experience [1]

Measure Number	Measure Name	P4P or P4R	---	Number of Surveys Completed	Your ACO Performance Rate	Completely Reported?	Quality Improvement Reward Information [2,3]	Points Earned [4]	Total Possible Points	Prior Year Performance Rate	Current Year Mean Performance Rate (NextGen ACOs)	Current Year Mean Performance Rate (All ACOs)	30th Percentile Benchmark	90th Percentile Benchmark
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	P	---	279	82.95	Yes	No Significant Change	1.85	2.00	82.19	86.03	85.88	30.00	90.00
ACO-2	CAHPS: How Well Your Providers Communicate	P	---	293	92.76	Yes	No Significant Change	2.00	2.00	93.43	94.11	94.11	30.00	90.00
ACO-3	CAHPS: Patients' Rating of Provider	P	---	289	90.49	Yes	No Significant Change	2.00	2.00	91.77	92.75	92.70	30.00	90.00
ACO-4	CAHPS: Access to Specialists	P	---	228	81.45	Yes	No Significant Change	1.85	2.00	79.91	80.97	81.48	30.00	90.00
ACO-5	CAHPS: Health Promotion and Education	P	---	313	60.66	Yes	No Significant Change	1.70	2.00	61.29	60.46	60.44	54.18	63.44
ACO-6	CAHPS: Shared Decision Making	P	---	284	65.44	Yes	No Significant Change	2.00	2.00	65.31	61.38	62.63	54.75	62.76
ACO-7	CAHPS: Health Status/Functional Status	R	---	316	73.87	Yes	No Significant Change	2.00	2.00	72.83	74.49	73.86	N/A	N/A
ACO-34	CAHPS: Stewardship of Patient Resources	P	---	299	24.56	Yes	No Significant Change	1.10	2.00	29.06	24.40	25.98	24.25	33.43
ACO-45	CAHPS: Courteous and Helpful Office Staff	R	---	290	90.00	Yes	Not Applicable	2.00	2.00	---	93.05	92.86	N/A	N/A
ACO-46	CAHPS: Care Coordination	R	---	315	86.53	Yes	Not Applicable	2.00	2.00	---	87.26	86.93	N/A	N/A

Table 3. Care Coordination/Patient Safety

Measure Number	Measure Name	P4P or P4R	Numerator	Denominator	Your ACO Performance Rate	Completely Reported?	Quality Improvement Reward Information [2,3]	Points Earned [4]	Total Possible Points	Prior Year Performance Rate	Current Year Mean Performance Rate (NextGen ACOs)	Current Year Mean Performance Rate (All ACOs)	30th Percentile Benchmark	90th Percentile Benchmark
ACO-8	Risk-Standardized, All Condition Readmission	P	---	---	14.38	Yes	Significant Improvement	1.85	2.00	15.30	14.98	14.86	15.18	14.27
ACO-38	Risk-Standardized Acute Admission Rates for Patients with Multiple Chronic Conditions	P	---	---	50.95	Yes	No Significant Change	1.55	2.00	51.23	56.34	58.02	65.99	41.39
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator [PQI] #91) (version with additional Risk Adjustment)	P	---	---	1.46	Yes	Significant Improvement	2.00	2.00	1.75	1.72	1.86	1.95	1.51
ACO-13	Falls: Screening for Future Falls Risk	P	546	611	89.36	Yes	Significant Improvement	1.85	2.00	85.36	88.97	84.39	43.42	90.73

Table 4. Preventive Health

Measure Number	Measure Name	P4P or P4R	Numerator	Denominator	Your ACO Performance Rate	Completely Reported?	Quality Improvement Reward Information [2,3]	Points Earned [4]	Total Possible Points	Prior Year Performance Rate [5]	Current Year Mean Performance Rate (NextGen ACOs)	Current Year Mean Performance Rate (All ACOs)	30th Percentile Benchmark	90th Percentile Benchmark
ACO-14	Preventive Care and Screening: Influenza Immunization	R	428	579	73.92	Yes	Not Applicable	2.00	2.00	69.89	76.98	74.93	N/A	N/A
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	R	27	32	84.38	Yes	Not Applicable	2.00	2.00	68.42	79.60	78.15	N/A	N/A
ACO-18	Preventive Care and Screening: Screening for Depression and Follow-up Plan	R	272	584	46.58	Yes	Not Applicable	2.00	2.00	71.87	73.00	70.59	N/A	N/A
ACO-19	Colorectal Cancer Screening	P	438	615	71.22	Yes	No Significant Change	1.70	2.00	72.44	77.12	71.22	30.00	90.00
ACO-20	Breast Cancer Screening	P	478	613	77.98	Yes	No Significant Change	1.70	2.00	75.98	79.31	74.23	30.00	90.00
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	R	435	535	81.31	Yes	Significant Decline	2.00	2.00	85.71	82.43	82.19	N/A	N/A

Table 5. At-Risk Population

Measure Number	Measure Name	P4P or P4R	Numerator	Denominator	Your ACO Performance Rate	Completely Reported?	Quality Improvement Reward Information [2,3]	Points Earned [4]	Total Possible Points	Prior Year Performance Rate	Current Year Mean Performance Rate (NextGen ACOs)	Current Year Mean Performance Rate (All ACOs)	30th Percentile Benchmark	90th Percentile Benchmark
ACO-40	Depression Remission at Twelve Months	R	1	54	1.85	Yes	Significant Decline	2.00	2.00	14.89	11.82	13.45	N/A	N/A
ACO-27 [6]	Diabetes Mellitus: Hemoglobin A1c (HbA1c) Poor Control (>9%)	P	85	572	14.86	Yes	No Significant Change	1.85	2.00	14.54	11.43	13.71	70.00	10.00
ACO-28	Hypertension: Controlling High Blood Pressure	P	442	592	74.66	Yes	Significant Decline	1.70	2.00	81.65	78.62	75.30	30.00	90.00

[1] CAHPS measures combine responses to several questions, some of which have different response options (e.g., never, sometimes, usually, or always, and yes; definitely, yes, somewhat, or no). Performance rates for CAHPS measures do not represent a percentage but rather your ACO's mean (average) performance for each measure and is presented on a 0-to-100 scale. A higher CAHPS measure performance rate indicates that beneficiaries in your ACO were more likely to report positive experiences. For more information, please see the detailed CAHPS report that accompanies this report.

[2] A domain improvement score of at least 90% receives 4 Quality Improvement Reward points; ≥80% receives 3.56 points; ≥70% receives 3.12 points; ≥60% receives 2.68 points; 50% receives 2.24 points; ≥40% receives 1.8 points; ≥30% receives 1.36 points; ≥20% receives 0.92 points; ≥10% receives 0.48 points. A domain improvement score less than 10% receives 0 Quality Improvement Reward points.

[3] An ACO will be held harmless if their performance on a measure significantly declined, but remained above 90% (or in the case of certain measures, above the 90th percentile benchmark) in both the current year and previous year.

[4] For P4P measures: Points are calculated based on the ACO's performance compared to the 2019 quality measure benchmarks; For P4R measures: Full points are awarded if the ACO completely reports. Points earned do not include Quality Improvement Reward points, which are calculated at the

[5] ACO-14, ACO-17, and ACO-18 were converted to pay-for-reporting for PY2019 and so are not eligible for QI Reward points, although prior rates are shown.

[6] The Quality Improvement Reward Information was calculated using the 2018 ACO-27 rate, not the diabetes composite rate used for scoring in 2018.

N/A = Not Applicable

Note: per CMS policy, you should not publicly share or report cell sizes <11 or any combination of information that would allow cell sizes of <11 to be calculated.